



Mercury Insurance is Ready to Assist Auto Policyholders in Florida Impacted by Hurricane Michael

Mercury's policyholders can report claims anytime at (800) 503-3724

LOS ANGELES, Calif. (October 11, 2018) – Mercury Insurance auto customers who have been impacted by Hurricane Michael can report damages and losses through the Mercury's claims hotline at (800) 503-3724. Floridians can help spread this message by following [@MercuryIns](#) on Twitter and ReTweeting: "Mercury policyholders impacted by #HurricaneMichael call (800) 503-3724 to file a claim ASAP."

"Recovering from a hurricane can be very difficult for the millions of people in its path, but we want all of our Florida customers to know that the Mercury claims team is ready to help," says Mercury Insurance Chief Claims Officer Randy Petro. "Auto insurance policyholders should contact Mercury immediately to get the claims process started, so we can help get you back on the road as quickly as possible."

Mercury policyholders can follow these simple steps to help expedite the claims process.

When filing a claim

- Contact Mercury immediately to report your loss.
- Be prepared to provide your policy number.

Steps after filing a claim

- Offer photos or videos of the damage to your adjuster, if these are available.
- Keep copies of communications between you and your adjuster.
- Keep records and receipts for related expenses and provide copies to your adjuster.

Mercury Insurance encourages customers to review their auto insurance policies with their local agents on a yearly basis to make sure they have the coverage they need.

Additional hurricane preparedness and recovery resources:

NOAA National Weather Service: www.weather.gov/safety.php

American Red Cross: www.redcross.org/getprepared

Federal Emergency Management Agency: www.ready.gov